



MAYOR DESULME'S THE PEOPLE'S AGENDA





My Fellow North Miami Residents,

Thank you for placing your trust in me to serve as your mayor. I am deeply honored and remain deeply committed to continuing the work of building a North Miami that reflects the values, dreams, and needs of the people who call it home and serving you with integrity, compassion, and vision. Together, we will continue to move North Miami forward with bold leadership and a people-first approach.

For over 14 years, I have had the privilege of serving this community...a place I have always called home. As a lifelong resident and a proud graduate of North Miami Senior High School, I know first-hand the power of this community. Every step of my journey has been shaped by the neighborhoods, schools, and families that make our

City so special. This deep connection fuels my dedication to ensuring that every resident has access to opportunity, safety, and a high quality of life.

Over the past year, our City has faced various challenges. From economic uncertainty to infrastructure stress and the lingering effects of natural and public health emergencies, we have been tested. Yet, despite these hurdles, we have remained resilient. The spirit of North Miami is strong, and it is with that spirit that we look to the future with optimism and determination.

As we look ahead, the **2025 to 2027 Strategic Plan**, is my commitment to leading with boldness and humility. Our plan is focused on five core pillars that ensures that every decision we make is rooted in community voices, fiscal responsibility, and long-term sustainability:

- **Ensuring a Safe Community** by investing in public safety, increasing police visibility, strengthening emergency preparedness, and building trust through community-informed, data-driven practices.
- **Financial Stability and Accountability** through the continued growth of our City reserve, securing additional funding and grants, and maintaining a culture of equity, efficiency, and fiscal transparency.
- **Social Services and Community Engagement** by expanding services for youth and seniors, improving affordable housing access, and ensuring every resident is heard, respected, and empowered to shape the services they receive.
- **Promoting a Sustainable and Resilient North Miami** by adopting environmentally responsible policies, protecting our natural resources, and preparing for future challenges with innovative solutions rooted in climate awareness and sustainability.
- **Infrastructure Improvements** that modernize our roads, facilities, and utilities to support long-term economic development and enhance the daily lives of all who live and work here.

This plan reflects our shared values and our unwavering commitment to inclusive, transparent, and results-driven leadership. It is built with the input of our community and is designed to meet today's needs while preparing for tomorrow's possibilities.

I am honored to continue working alongside a dedicated City Council and committed City staff, all of whom strive every day to serve you with excellence. With your partnership and support, I am confident that we will continue to build a North Miami that is stronger, more connected, and more vibrant than ever before.

Sincerely,

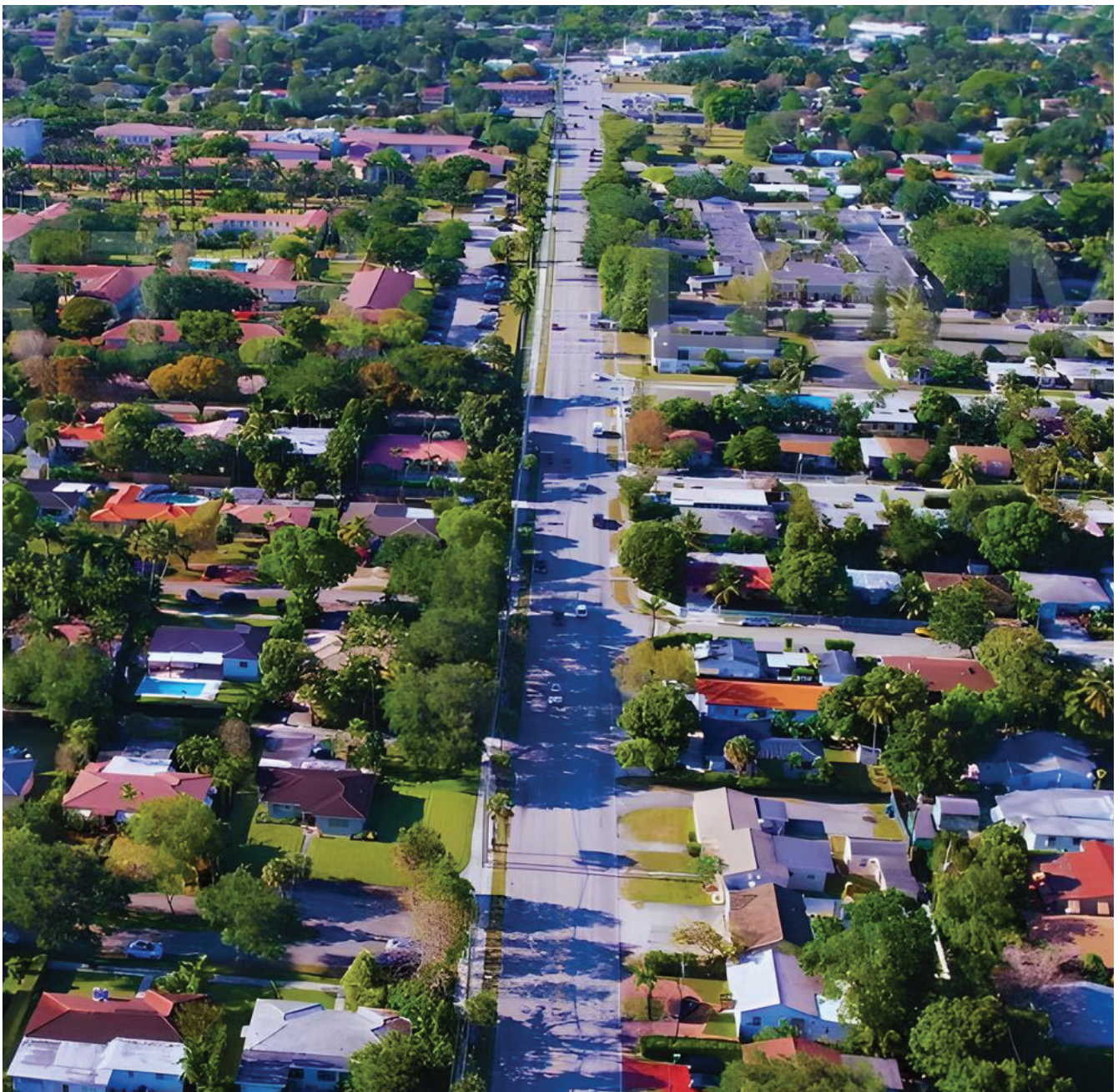
Alix Desulme
Mayor Alix Desulme, Ed.D
City of North Miami



MAYOR ALIX DESULME'S 2025–2027 STRATEGIC PLAN

A VISION FOR A STRONGER NORTH MIAMI

As we look ahead, this **2025–2027 Strategic Plan** reflects Mayor Alix Desulme's renewed commitment to making North Miami safer, more resilient, economically sound, and inclusive. These goals are centered on real results: cleaner streets, safer neighborhoods, better services, and a stronger community.



PILLAR I: ENSURE A SAFER NORTH MIAMI

PUBLIC SAFETY & EMERGENCY PREPAREDNESS

The City of North Miami remains committed to strengthening public safety and emergency readiness by continuing to support a highly trained and well-equipped police force, promoting a collaborative approach to emergency preparedness and response, and investing in community trust.

OBJECTIVES

- Advancing Crime Reduction and Community Confidence
- Deliver Professional Policing that Builds Trust and Collaboration
- Strengthen Emergency Preparedness and Recovery Response

Key Areas of Focus:

- Maintain a visible and accessible police presence in neighborhoods
- Use of smart policing strategies informed by data and community feedback to support safety improvements
- Align the police department's staffing plans with the City's growth and service demands.
- Foster transparency and community trust
- Enhance technology tools that improve public safety and service delivery
- Promote traffic safety
- Conduct ongoing training for staff to strengthen our emergency response practices
- Host regular safety forums to inform and engage the public
- Invest in mobile apps or platforms to enhance support for emergency notifications, coordination, and public communication.
- Promote inter-agency coordination with local, state, and regional partners on emergency planning
- Regularly review and refine emergency policies and hazard assessments to reflect evolving risks.



PILLAR II: ECONOMIC STABILITY & GOOD GOVERNANCE

Financial health is the backbone of a successful city. Over the next two years, we will build on our progress by growing reserves, securing new funding, and making it easier for residents and businesses to interact with City Hall.

OBJECTIVES

Economic Stability:

- Ensure that the City's reserve continues to increase by approximately 2% on a yearly basis
- Pursue funding opportunities by expanding grants and strategic partnerships.
- Continue to increase and support the growth and development of new businesses in the city.
- Increase transparency within departments relating to fiscal responsibility.

Providing An Excellent Customer Experience:

- Increase laser-focused and high-quality professional learning for City staff focused on providing exceptional service in all aspects, including culturally appropriate communication protocol (multi-language accessibility).
- Continue to enhance and improve programming for both our senior and our youth community.
- Continue to implement technological enhancements to improve the customer experience.
- Continue to create and implement user-friendly systems that improve transparency and accountability.
- Continue to streamline permitting and digitizing key forms.

Promoting Inclusive and Equitable City Governance:

- Continue to lead equity-focused initiatives by strategically investing in communities that need it most.
- Conduct a review of City policies and programs to advance racial equity and promote social justice in the City.



PILLAR III: PEOPLE-FIRST SERVICES AND COMMUNITY ENGAGEMENT

Ensuring that every resident – from youth to seniors - can access high quality services, affordable housing, and opportunities to shape their City through active community engagement. Our goal is to expand programming that supports families, youth, seniors, and those in need, while developing creative housing solutions that reflect the needs of our growing city.

OBJECTIVES

Boost Social Services

- Grow resident-focused social service programs
- Renew commitment to developing innovative, community –centered affordable housing opportunities
- Expand access to recreational, mentorship, and education programs for youth and seniors
- Strengthen mental health and wrap around services through community partnerships
- Strengthen partnerships with nonprofits and service providers
- Sustain and continue serving the community through the NoMi Food Pantry.

Strengthen Communication, Transparency, and Community Voice

- Support the creation of professional learning communities for City staff to serve as effective ambassadors in media relations and community engagement
- Support the streamline processes and internal workflows to ensure timely, consistent, and accurate responses to resident and stakeholder inquiries
- Promote accessible, transparent, and outcome-focused communication about City services and decisions

Elevate Resident and Stakeholder Participation

- Launch a Citywide engagement initiative to deepen collaboration with residents, neighborhood associations, nonprofits, and local leaders
- Integrate inclusive outreach into long-term planning efforts to ensure public input informs decision-making
- Measure engagement effectiveness through clear metrics and publicly share results to build trust
- Improve equitable access by removing participation barriers and promoting diverse representation across City boards and advisory committees



Seek and Act on Community Feedback

- Establish recurring channels for residents to share feedback on the quality and delivery of City services
- Use surveys, town halls, and digital tools to gather input and identify service gaps on community priorities and service expectations
- Incorporate public input into planning and program/project evaluation, closing the loop by reporting on actions taken in response

PILLAR IV: A GREENER AND MORE RESILIENT NORTH MIAMI

Commitment to long-term investments making North Miami more sustainable and better prepared for the future. From energy-efficient infrastructure to neighborhood beautification, we are focused on building a cleaner, healthier city.

OBJECTIVES

Reduce Emissions and Strengthen Climate Resilience

- Provide Professional learning to City staff and community stakeholders on the impacts of climate change and the importance of mitigation and adaptation strategies
- Strengthen partnerships with local, regional, and national organizations to develop coordinated resilience solutions
- Launch targeted programs that lower carbon emissions from buildings, transportation, and municipal operations
- Analyze and begin implementing flood mitigation strategies for Districts 2 and 3
- Develop targeted sea-level rise adaptation strategies for District 1
- Continue the “Freebee” rideshare program to promote green mobility
- Explore Hazard mitigation initiatives aligned with state and federal guidance
- Partner with Miami-Dade College on workforce development program for expanded opportunities for residents and businesses

Expand and Sustain Green Spaces Citywide

- Identify and convert underutilized parcels into green spaces, with a focus on areas lacking equitable access
- Enhance public access to inclusive recreational programs, parks, and wellness amenities
- Launch a citywide tree planting initiative to expand the urban canopy and improve air quality
- Modernize the City’s tree maintenance and trimming program to promote public safety and preserve natural beauty
- Continue to promote the Keep North Miami Beautiful Program



PILLAR V: SMART INFRASTRUCTURE & UTILITY MODERNIZATION

As our City grows, so does the need to modernize and protect the systems that keep it running. We are investing in smart, sustainable infrastructure to ensure reliable services, cleaner water, and safer streets, building a stronger foundation for North Miami's future.

OBJECTIVES

Upgrade Aging Infrastructure and Advance Smart City Solutions

- Continue to implement the septic-to-sewer conversion project to improve environmental and public health outcomes
- Conduct a comprehensive assessment of the City's water plant and initiate planning for upgrades for long-term resilience
- Continue repairs and upgrades of sidewalk, street, and driveway approaches to improve safety and accessibility
- Launch Smart City initiatives that leverage technology to optimize infrastructure performance and service delivery. and operational efficiency.

Promote Water Conservation and Reliability

- Implement water-conservation strategies across City operations and promote responsible usage among residents and businesses
- Educate residents and businesses on practical, cost-effective water conservation practices
- Develop and deploy solutions to minimize service interruptions and sewer backups in residential areas
- Expand communication tools to help residents report utility issues and track resolutions



MOVING FORWARD, TOGETHER

This plan is not only a set of goals; it is also a promise. A promise to listen, to lead with integrity, and to deliver the kind of change that makes everyday life better for every North Miami resident. Mayor Desulme and the City team are committed to making this vision a reality through transparency, collaboration, and a shared belief in our city's future.



THE PEOPLE'S AGENDA



OFFICE of MAYOR
**ALIX
DESULME**
CITY of NORTH MIAMI, FLORIDA
THE PEOPLE'S MAYOR